



WORLD'S BEST  
CONGRESS  
CENTRE 2003  
AWARDED BY  
INTERNATIONAL  
HOTEL ASSOCIATION  
OF BILBAO

**EUSKALDUNA**  
CONFERENCE  
CENTRE AND  
CONCERT HALL  
**JAUREGIA**  
**BILBAO**



## GENERAL TERMS

- Spectators are requested to arrive punctually.
- Once a performance has started, and out of respect for the rest of the audience and the performers, spectators will only be allowed to enter or return to the room during intermissions, if any.
- Specific seats are allocated to each ticket. No changes are allowed unless otherwise stated.
- No umbrellas allowed in the room. Food & beverages are prohibited.
- During the show, please disconnect cell phones and alarms on watches and other devices.
- No photos, filming or recording allowed.
- No smoking inside the Euskalduna Conference Centre.
- Tickets shall only be refunded if a show is cancelled or if another seat has to be allocated due to staging requirements and only if the spectator does not wish to stay.

